

Information on data processing at GDV

We would like to inform you below about the collection and processing of your data by GDV and your rights in this regard.

Controller

The “controller” within the meaning of the General Data Protection Regulation (GDPR) is the German Insurance Association (Gesamtverband der Deutschen Versicherungswirtschaft e. V.), Wilhelmstraße 43 / 43G, 10117 Berlin ("GDV").

Data protection officer

If you have any questions about data protection at GDV, please do not hesitate to contact our data protection officer:

- by e-mail: datenschutz@gdv.de
- by post: at the above address

Purposes of data processing; legal bases

We process your personal data in compliance with the EU General Data Protection Regulation (GDPR), the German Federal Data Protection Act (BDSG) and all other relevant laws. We process your data for the following purposes:

• Communication in order to fulfil statutory tasks,

Office communication/word processing/office: Processing of contact data (for example address, e-mail address, phone numbers, including those from publicly available sources) and other data pertaining to communication (such as letters, e-mails and other messages, which allow the perception of communication participants, time and scope of the communication) from contact person in member companies and other communication partners for transmitting information, stances and comments on legislative projects and executing all internal and external correspondence and office communication. creation, management, archiving of messages, sent information, documents and business processes in order to document and evaluate the association’s communication, e.g. to determine and expand the scope of the association’s publications.

Processing of data about member companies and members of legal or statutory bodies, cooperation with specialists: Processing of personal data to fulfil legal or statutory tasks of GDV (invitations to general meetings and annual meetings, member information) and to organise cooperation with specialists from the member companies.

Processing of data from suppliers/service providers (e.g. providers, processors): Administration of personal data from regular service providers such as suppliers, experts, etc. for the purpose of tendering bids, purchasing, contract processing and support.

For these purposes, we use for the processing of contact data and the creation of electronic messages Microsoft Dynamics365 and for telephony Microsoft Teams.

- **Support for loss prevention and mitigation:** Procedures for researching and mitigating damage (e.g. accident research, procedures for exchange between fire damage specialists) with the aim of loss prevention or limitation.
- **Statistical work of GDV:** Calculation of cross-company statistics or risk classifications in anonymous or – if necessary for the statistical purpose – pseudonymised form. For motor and property insurance statistics, GDV also receives data records with personal data such as vehicle registration numbers, vehicle identification numbers and location data for risk objects such as buildings. No conclusions are drawn about the persons concerned.
- **Distribution of requests for insurance policies of Holocaust victims:** Distribution of requests for insurance policies of Holocaust victims to the member companies to compensate Jewish survivors and/or their heirs who were unable to assert their insurance claims as a result of persecution by the Nazi regime from 1933 and have not received compensation in previous state compensation proceedings.
- **Hochwasser-Check - Flood Risk Check:** Internet service that informs the public address accurate about their endangerment by flood, creates risk awareness and promotes personal provision. It also serves to strengthen the decision-making competence and personal responsibility of citizens in dealing with the expected effects of climate change.
- **Data processing for organising and executing events:** Processing of your master data (name, address, phone number, e-mail address, company) as well as your voluntarily provided supplementary data for example your position within your company and data about events you booked (e.g. booked and attended events/conferences, attendance time, appointments), your feedback on events and speakers as well as your account and payment information if applicable. GDV also processes your data for quality control, improvement and refinement of the events it offers. GDV may take photographs and record films during its event and use them for the purposes of public relations and documentation, both in analogue and digital form.
- **Conducting web-seminars/online meetings through Teams/Webex:** Processing of data about title/first and last name, position, company, address, phone number, e-mail address, time of submission of chat messages and, if applicable, transmitted content for the purposes of conducting web-seminars and communicating during online-meetings.

Further information about Microsoft Teams and Microsoft Dynamics365 can be found in the privacy policy of Microsoft: <https://privacy.microsoft.com/de-de/privacystatement>
 Further information about Webex can be found in the Cisco Online Privacy Statement: https://www.cisco.com/c/en_uk/about/legal/privacy-full.html

The legal basis for the processing of personal data for pre-contractual and contractual purposes is Article 6(1)b GDPR. This applies in each case to the processing that takes place within the scope of a contract between you or your company or your employer and GDV.

We also process your data to protect the legitimate interests of ourselves or third parties (Article 6(1)f GDPR). This may be necessary in particular:

- to ensure IT security and operation;
- to provide and send association information;
- to carry out communication procedures in order to fulfil statutory tasks, office communication and exchange information;
- to represent the interests of the private insurance industry;
- to answer requests (e.g. from politicians, businesspeople or consumers);
- to organise and execute events and web-seminars/online meetings;
- to provide Hochwasser-Check - Flood Risk Check;
- to carry out statistical work in compliance with Article 89 GDPR.

Data processing for research purposes is carried out on a general societal responsibility to increase road safety and prevent damages. Legal bases are Articles 5(1)b, 6(1)f and 9(2)j GDPR in conjunction with § 27 of the German Federal Data Protection Act and Article 89 GDPR.

The distribution of requests for insurance policies of Holocaust victims is also based on a legitimate interest pursuant to Article 6(1)f GDPR and within the scope of Article 9(2)f GDPR.

In addition, we process your personal data to fulfil legal obligations such as commercial and tax data retention obligations. In these cases, legal bases for processing are the respective provisions of law in conjunction with Article 6(1)c GDPR.

Should we ever obtain your consent to process your data, you can withdraw this consent at any time. The withdrawal will impinge the permissibility to process your personal data after you have declared your withdrawal to us.

Source of the data

In case we process data which was not provided to us by the data subject itself, that data either originates from a register listing certain groups of people (for example members of the German parliament) or it was gained through our web research or was transmitted to us by our communication partners (e. g. members of our association).

Recipients or categories of recipients of personal data

Within GDV, only those persons and units (e.g. departments) will receive your personal data that need the data to fulfil their tasks with regard to the purposes mentioned under Item 3. In the course of our activities, we will also have to transfer some data to external third parties and make use of external service providers. In particular, we may transfer your personal data to the following recipients and categories of recipients:

- GDV Dienstleistungs-GmbH and other IT and hosting service providers for tasks of the individual departments of GDV

- telecommunications service providers
- service providers to support the organisation and execution of events and web-seminars/ online-meetings
- participants of events and web-seminars/online-meetings
- service providers to send association information
- GDV member companies (e.g. to communicate with contact persons within the insurance industry for certain areas)
- state agencies (e.g. to communicate with contact persons in police agencies to combat crime or the Federal Motor Transport Authority within the framework of statistical work)
- trustees (in the context of statistical work)

Data transfer to a third country

If we transfer personal data to service providers outside the European Economic Area (EEA), there is a possibility that the level of data protection in one of the countries does not meet European standards. As far as possible, the data will be transferred on the basis of the EU Commission's adequacy decisions or standard data protection clauses. When using standard data protection clauses, we endeavour to implement additional measures to protect your data if necessary.

Duration of data storage

We delete your personal data as soon as they are no longer required for the above-mentioned purposes. It may occur that personal data will be stored for the period during which claims can be asserted against GDV (statutory limitation period of three or up to thirty years). In addition, we will store your personal data if we are legally obliged to do so. Corresponding documentation and storage obligations arise, inter alia, from the German Commercial Code and Tax Code. The storage periods in accordance therewith are up to ten years.

If necessary, we will be pleased to provide you further information on the duration of data storage with respect to any specific purpose.

Your rights

If we process your data to protect legitimate interests, you may object to such processing for reasons relating to your particular situation. We will then no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defence of legal claims.

You can request information about the data stored by us at any time. Please contact the data protection officer at GDV by e-mail (datenschutz@gdv.de) or by post to the controller's above address.

You may also request that your data be corrected or deleted under certain circumstances. [As soon as you a](#)ssert a claim for deletion or if the data are no longer necessary to fulfil the purpose for which they were stored or if the storage thereof is inadmissible for other legal reasons, we will delete the personal data you have stored. You may also have the right to restrict the processing of your data and to have the data you provide disclosed in a structured, common and machine-readable format.

You have the option to contact the aforementioned data protection officer or a data protection supervisory authority with a complaint. The data protection supervisory authority responsible for us is the **Berlin Commissioner for Data Protection and Freedom of Information, Alt-Moabit 59-61, 10555 Berlin.**